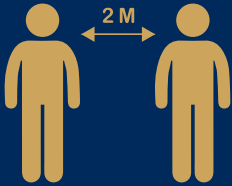




All visitors are required to wear a face mask; if a guest does not have a mask one will be provided.



All guests are informed about the norms for social conduct and respiratory etiquette.



Tastings take place respecting the recommended distance of 2 metres between tables.



Visitors' admittance takes place after hands disinfection.



Only one person at a time allowed in the restrooms.



At the shop, gloves are provided when handling the products.

STAYING SAFE AND WELL TOGETHER

Contingency plan

- All employees have received specific training regarding the internal protocol for dealing with COVID-19: how to comply with basic infection prevention and control precautions.
- All employees wear personal protective equipment in their activities.
- The Information and Health guidelines are visible and available to all customers at reception.
- Before the visit starts, all guests are informed about the norms for social conduct, respiratory etiquette and are requested to disinfect their hands along the tour. There are several hand sanitizer dispensers available.
- Pre-reservation required for all guided tours; maximum allowed per group: 8 people.
- Tours with more than 8 people are allowed if all from the same group (pre-reservation required) and respecting maximum occupancy per m2 recommended.
- Tastings menu and price lists available through QR code.
- Food and beverages are served in strict compliance with food safety measures.
- To avoid handling cash, payments are made with a card.
- All areas are cleaned and disinfected regularly (surfaces 6 times a day; restrooms 3 times a day; floors twice a day).
- In all rooms the maximum occupancy per m2 recommended by the Portuguese Directorate-General for Health is respected.
- All equipment and objects subject to hand touch are cleaned after each use.
- The visitor centre has an isolation unit in the event of positive cases of infection and/ or the suspected presence of infected persons.

June 2020



Establishment complying with Health Measures Portugal



A SAFE and HEALTHY ESTABLISHMENT
Estabelecimento SAUDÁVEL & SEGURO